

**KIMBERLY ANN LUCEY, M.D.**  
*Board Certified Ophthalmologist*

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Prescott's, Inc.  
Post Office Box 609  
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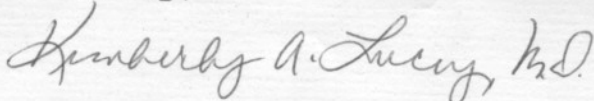
Dear Sir or Madam:

I feel compelled to write to you because of the high level of customer service that I have received as a new client. I am an ophthalmologist in Enfield, CT practicing at a surgery center across the street from my office. The surgery center is currently owned by a local hospital which is suffering financial hardship. I am the main operating ophthalmologist and responsible for approximately half of the surgical volume at that facility.

In early July, the main microscope used for cataract surgery went out of service. The hospital was unable to pay for a new microscope and did not want to enter into a lease agreement. I contacted Prescott Microscopes and found them a pleasure to deal with. After a complimentary evaluation, they assured me that the current microscope could be fixed to a satisfactory level for cataract surgery. They were correct.

It is rare in this day and age to find a level of dedication and customer service that this company clearly offers. I would recommend them without reservation to any institution that had microscope needs.

Sincerely,



Kimberly A. Lucey, M.D.

KAL/cad

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